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13th February 2025

Dear Parent/Carer,

Arbor Parent Portal – Update February 2025

As you already know, our new MIS system is called Arbor and all parents/guardians have access via the Arbor Parent App. If you have not yet logged into the parent portal please check your emails for the link to create your account.

Arbor is a data management system used by schools to record attendance, hold pupil profiles and communicate with parents. As a parent, on the Arbor mobile app, you will be able to see and update your child's details, view your child's attendance and receive emails and texts.

From 5th March 2025, you will no longer received texts from the Teachers2Parents App. All correspondence will come from Arbor in the form of emails and texts.

If not already done so, it is important that the Arbor Parent App is activated as soon as possible, so that you continue to receive updates from the school. Please also see attached to this letter an information sheet from Arbor.

If you need any support during this transition, please see Mrs Armstrong in the school office who will gladly help you.

For the time being, we will continue to use Parent Pay to pay for trips, wraparound care and school meals. You will be informed when we move over to Arbor as a payment system.

Thank you for your continued support,

Mrs Ashton
Executive Headteacher